

## FAQ's

**Q:** How do I apply for College?

**A:** You may apply either online through the EVC website ([www.evc.edu](http://www.evc.edu)) or in person at the Admissions & Records office.

**Q:** How do I check my tuition fees?

**A:** You may check your tuition fees either in person at the Admissions & Records office, or online through MyWeb (<https://myweb.sjeccd.edu/>) Login>Students>My Registration Statement.

**Q:** How do I get a parking permit?

**A:** You must purchase a parking permit online through MyWeb (<https://myweb.sjeccd.edu/>) Login>Students>Student Parking Permit. The parking permit is \$45 for those who do not receive Financial Aid and \$25 for those who receive Financial Aid. You must provide your car's make, model, year, color and license plate number. After purchasing your parking permit, allow approximately two weeks for the permit to arrive to your house through mail. You will be emailed a temporary permit which you may use until your semester parking permit arrives.

**Q:** How do I apply for FAFSA?

**A:** Apply online through <https://fafsa.ed.gov/>. Remember, you will need your Social Security Number (SSN) and may have to provide tax information.

**Q:** How do I register for classes?

**A:** You may register for classes either in person at Admissions & Records, or online through MyWeb (<https://myweb.sjeccd.edu/>). To search for classes, use the schedule planner on our main website ([www.evc.edu/current-students/schedule-of-classes/schedule-planner](http://www.evc.edu/current-students/schedule-of-classes/schedule-planner)) or use the MyWeb services (<https://myweb.sjeccd.edu/>) Login>Students>Register for Sections>Search for Sections to Register.

**Q:** Where can I print something that I need?

**A:** To print, you must have a valid Student ID card, which you can obtain through Admissions & Records. When you receive your Student ID card, you may go to either the Library or Counseling area (SC-250) and find an **Equitrac Pay Station**. You can add money onto your card using the station, then print from a computer in the Library or Counseling area. Printing in Black & White is 15 cents, while Color will be 35 cents. The Equitrac Pay Station will only accept paper bills, and no change is given.

**Q:** Where do I go to pay for my classes?

**A:** You must pay for your classes either in person at the Admissions & Records office, or online through MyWeb (Login>Students>Make a Payment>Pay On My Account).

**Q:** Where do I go to get my Student ID Card?

**A:** You must go to Admissions & Records to obtain your Student ID Card. Your first one is free, and a replacement card will be \$7.

**Q:** Where can I go if I lost something?

**A:** You may go to the campus police in person (located next to Admissions & Records and Gullo I) or call (408)-270-6468.

**Q:** How do I access MyWeb?

**A:** You may access MyWeb by either putting in the direct link (<https://myweb.sjeccd.edu/>) or going to the EVC main page, ([www.evc.edu](http://www.evc.edu)) looking under “Quick Links” on the right side of the page, and clicking on “MyWeb”.

**Q:** How much is Parking? (Both daily & permit)

**A:** Parking is \$3 daily. For a parking permit, if you did not receive Financial Aid, it will be \$45. If you received Financial Aid, it will be \$25 for the semester.

**Q:** What does Rx-xxx or SC-xxx mean? (Classroom Locations)\*

**A:** The first letter (or two/three letters) in the series is the building name. The names of the buildings are:

- Acacia (**A**), Cedro (**C**), Gullo II (**G2**), Library (**LE**), Physical Education (**PE**), Portables (**P**), Roble (**R**), Sequoia (**S**), Student Services Center (**SC**) and the Visual Arts buildings (**VPA**).

The second Letter **or** number, before the dash (excluding SC, C, G2, S, P, PE, LE or VPA buildings) will be the corridor (A-F). So RE-xxx will mean **Roble building, Corridor “E”**.

The first number after the dash is the floor. 1 is first floor, 2 is second, and 3 is third floor (The only exception is the Library; the ground floor is where the 2xx rooms are).

The last two numbers is the room number. So **RE-311** will mean **Roble building, Corridor “E”, 3<sup>rd</sup> floor room 11**. **SC-127** will mean **Student Services Center building, 1<sup>st</sup> floor room 27**. The Cedro, Portables and Sequoia buildings only have one letter before the dash, however, because they contain no corridors (So they will be shown as C-xxx, P-xxx or S-xxx).

**Q:** How do I reset my password for MyWeb?

**A:** To reset your password on MyWeb, navigate to the MyWeb site. On the bottom right corner, Click on the hyperlink named “What’s My Password?” then click on the hyperlink named “Reset my Password”. Put in your full last name, and either your Social Security Number **or** your Student ID Number and click submit. Click on the blue drop-down box and make sure that the correct email is showing, then select it and click submit. If the email shown is not the correct one, you must go to Admissions & Records for help. A temporary password will be sent to the email shown and you will use the temporary password to log in. Once you login, it will prompt you to make a new password.

If you are locked out of your account, on the main page of MyWeb, click on the “Contact Us” box in the top right corner, and call the number for the ITSS Support Center Helpdesk, which is (408)-270-6411. Provide your Student ID number when needed, and ask to have your account unlocked and your password reset to your date of birth.